



Website Changes Parent Information

The below information is to update parents as to the changes we have added to our menu and also the changes made for those parents with children who have a dietary requirement to our website from November 2024 onwards.

The major changes are as follows:

- The menu will now contain 2 options for Jacket Potato and Packed Lunches each day. You will notice when ordering that there is now a Jacket A and a Jacket B option. Packed Lunches will also now show as Packed Lunch A and Packed Lunch B. This will give parents and children even more choice to order from.
- The Plant Based option has been replaced with a Free From option that covers all of the top 14 Allergens. To assist parents in ordering for their child/ren with dietary requirements online instead of through our special diets team, we have removed the Plant Based option and now offer a **Free From** option instead. The Free From option will offer meals that do not contain any of the top 14 Allergens. At least one vegan option will be available each day over the 5 menu options. It will be up to parents to order accordingly to their child's dietary needs.
- In regards to the above, parents can update their child's account with allergies, intolerances or dietary requirements. Please see How to Update Your Child's Allergy guide - this can be found in our downloads section on our website. When a parent updates the account, if it is a top 14 allergen it will block any meals from being ordered that contain those allergens by greying it out on the menu and you will be unable to order it. This means only meals deemed safe can be ordered though we would ask all parent to always check the ingredients before selecting a meal. Parents will also be able to add any other allergies or dietary/lifestyle requirements and they can choose to block these from being ordered or choose to have these as warnings so it warns them if a meal contains an ingredient their child may need to restrict. The parent can then check the ingredients and decide if they wish to still order the meal. This is useful for those with intolerances who wish to allow some amount of an ingredient into their child's diet.
- Any children who cannot have the pudding of the day due to an allergy etc. will receive fruit as an alternative making sure the pudding your child receives is safe. If the pudding does not contain an allergen then it will allow our servers to know that they can have the pudding of the day.